

Ref : MXM / MEMO / MARKETING / 2017-01

Date : 6th March 2017

Attn : All MXM Agency Leaders, Membership Advisors, Branches and Service Centers

C.C. : Mr. Sam Tang - Chief Operating Officer

Ms. Ho Chai Lee - Assistant General Manager

Head Of Departments

Re : **Payment Arrangement For New Cases Opting For Payment Through Monthly Standing Instructions (MSI) Using Credit Card / Debit Card**

In order to streamline the payment methods and submission processing, kindly be informed that, with effect from 13th March 2017, for new cases opting for payment through Monthly Standing Instructions (MSI) using Credit Card / Debit Card, the First Payment must be made using the same card used for Subsequent Payment.

As such, NO cheque or cash will be accepted for new cases opting for payment through Monthly Standing Instructions (MSI) using Credit Card / Debit Card, whether the cash or cheque is banked in or submitted over counter.

Please also take note on the following :

- i) For Debit Card transaction, before the Company and its Authorized Collecting Agent are able to transact a payment, Member may need to contact the issuing bank to opt-in and allow transactions without producing the physical Debit Card. Failing to do so will result in transaction using the Debit Card being unsuccessful.
- ii) A clear copy of front of the Credit Card / Debit Card must be submitted along with the application forms.

For more information, please do not hesitate to contact our Collection Team at 03-7721 2814 or write to us at collections@mxm.com.my.

Agency Sales & Marketing Department
MXM International Sdn. Bhd.